



DELAWARE HEALTH AND SOCIAL SERVICES

Division of Medicaid & Medical Assistance

Welcome to the Health Benefits Manager (HBM)

1-800-996-9969

Open Enrollment for Diamond State Health Plan Plus

As you are aware from recent mailings, you will be moving to the new Diamond State Health Plan Plus. This program provides a managed care approach to service delivery that will give you more choice and greater voice in your care.

You will need to join a Managed Care Organization (MCO). You can choose either Delaware Physicians Care or UnitedHealthcare Community Plan. Both MCOs are committed to offering the same services your current Medicaid Program provides. Enclosed you will find Diamond State Health Plan Plus information. Please read this information carefully to help you choose a health plan.

Your health plan will start on April 1, 2012. If you do not choose a health plan, you will be assigned to the health plan listed on the enrollment letter that was mailed to you.

Between **January 1, 2012 and February 15, 2012**, you may call the Health Benefits Manager (HBM) at 1-800-996-9969 to enroll in your health plan, or if you have questions about the benefits you will receive.

Note: If you have Medicare, your Medicare will remain your primary insurance. Your Medicaid Health Plan under DSHP Plus will be your secondary insurance.

Please call us to enroll. We are available Monday - Thursday from 8:00am until 6:00pm, and Friday from 8:00am until 5:00pm, 1-800-996-9969.

Delaware Health
And Social Services

December 1, 2011

Dear

There is a change in your Medicaid health plan. Medicaid is now contracting with Managed Care organizations. The name of this new program is Diamond State Health Plan Plus.

Diamond State Health Plan Plus is pleased to welcome you as a member!

You will soon receive Diamond State Health Plan Plus open enrollment information. Please carefully read this information to help you choose a health plan. You have a choice of Delaware Physicians Care or UnitedHealthcare Community Plan. *Your health plan will start on April 1, 2012.*

Between **January 1, 2012 and February 15, 2012**, you may call the Health Benefits Manager at 1-800-996-9969 to choose your health plan, or if you have questions.

If you do not choose a health plan, you will be given the Plan shown below. This Plan was randomly selected for you in case you did not select your own Plan.

Member Name	Health Plan Name

Tenemos representantes Hispanos listos para ayudarle con cualquiera pregunta. ¡Por favor llámenos al 1-800-996-9969!